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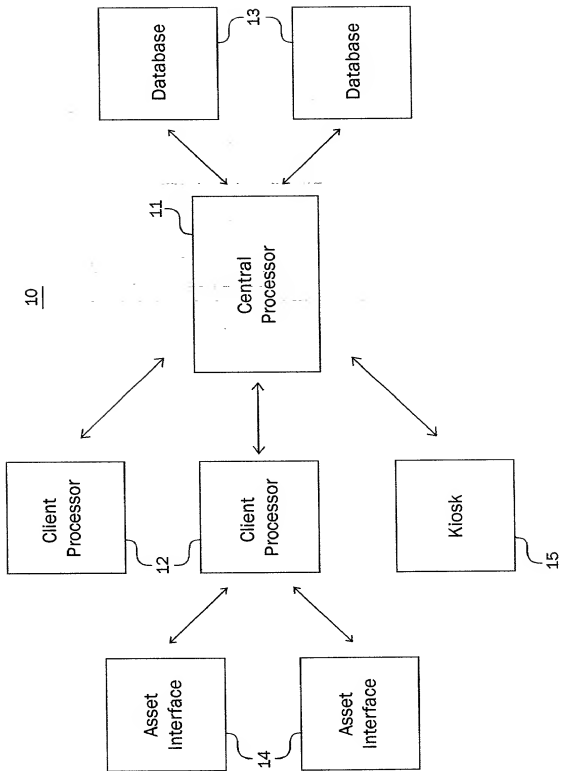


Fig. 1

101160-6228860

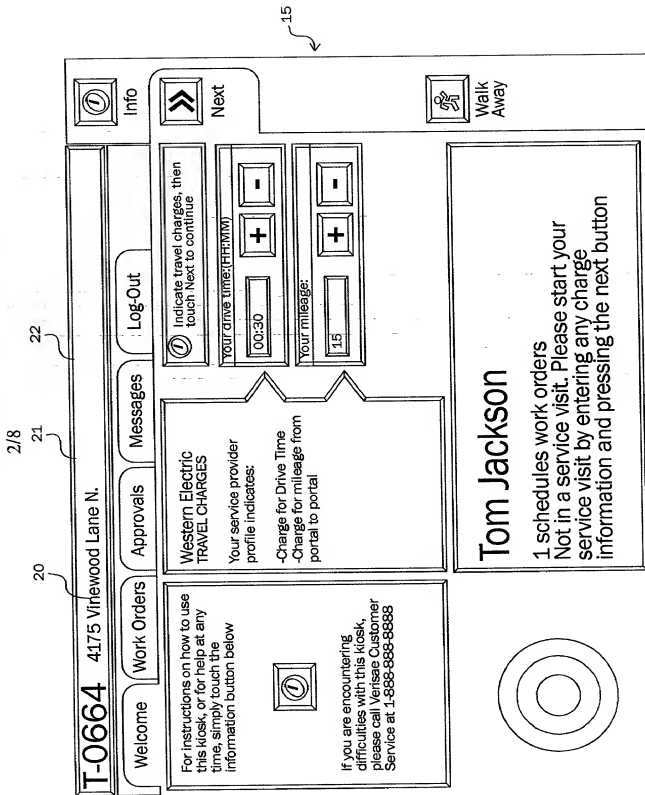


Fig. 2

Verisae Roles - Master Filter Factor Groups, Factors, Values & Defaults

Factor Group = A grouping of fields that are related in concept and can have one or more Factors.
 Factor = A Field that we allow the user to assign a value to that will be used in filtering the information displayed in the Work Space.
 Value = One of the acceptable values for any given field. Used as the value in query for the Master Filter.

Factor Groups & Factors	Value Type	Default Possible	Edit Yes / No / Down
+Geography			
Country	Possible Values	Blank / Show All	Yes
State/Province	Possible Values	Blank / Show All	Yes
City	Possible Values	Blank / Show All	Yes
Postal Code	Possible Values	Blank / Show All	Yes
+Organizational			
Client	Possible Values	Blank / Show All	Yes
Organization	Possible Values	Blank / Show All	Yes
Affiliate	Possible Values	Blank / Show All	Yes
Fact Type	Possible Values	Blank / Show All	Yes
Site	Possible Values	Blank / Show All	Yes
+Service Provider			
SP Organization	Possible Values	Blank / Show All	Yes
SP Site	Possible Values	Blank / Show All	Yes
Preferred (Y/N)	Possible Values	Blank / Show All	Yes
+Work Order			
Number	Possible Values	Blank / Show All	Yes
Status	Possible Values	Blank / Show All	Yes
Type	Possible Values	Blank / Show All	Yes
Date Created Range	Start Date, End Date	Blank / Show All	Yes
Date Completed Range	Start Date, End Date	Blank / Show All	Yes
Technician	Possible Values	Blank / Show All	Yes
Part Number	Possible Values	Blank / Show All	Yes
Service Action	Possible Values	Blank / Show All	Yes
Billable Labor Range	Low Value, High Value	Blank / Show All	Yes
Work Order Cost Range	Low Value, High Value	Blank / Show All	Yes
+Service Visit			
Number	Possible Values	Blank / Show All	Yes
Number of Trips	Possible Values	Blank / Show All	Yes
Service Visit Cost Range	Low Value, High Value	Blank / Show All	Yes
+Invoice			
Number	Possible Values	Blank / Show All	Yes
Status	Possible Values	Blank / Show All	Yes
Date Created Range	Start Date, End Date	Blank / Show All	Yes
Invoice Cost Range	Low Value, High Value	Blank / Show All	Yes
+Assets			
Asset Type	Possible Values	Blank / Show All	Yes
Work Center	Possible Values	Blank / Show All	Yes
In Service Date Range	Start Date, End Date	Blank / Show All	Yes
Warranty Expiration Date Range	Start Date, End Date	Blank / Show All	Yes
Preventative Maintenance (Y/N)	Possible Values	Blank / Show All	Yes
+Manufacturer			
Manufacturers Site	Possible Values	Blank / Show All	Yes
+Calls			
Call Status	Possible Values	Blank / Show All	Yes
Action Type	Possible Values	Blank / Show All	Yes
Reason Type	Possible Values	Blank / Show All	Yes
Call Date Range	Start Date, End Date	Blank / Show All	Yes

Fig. 3

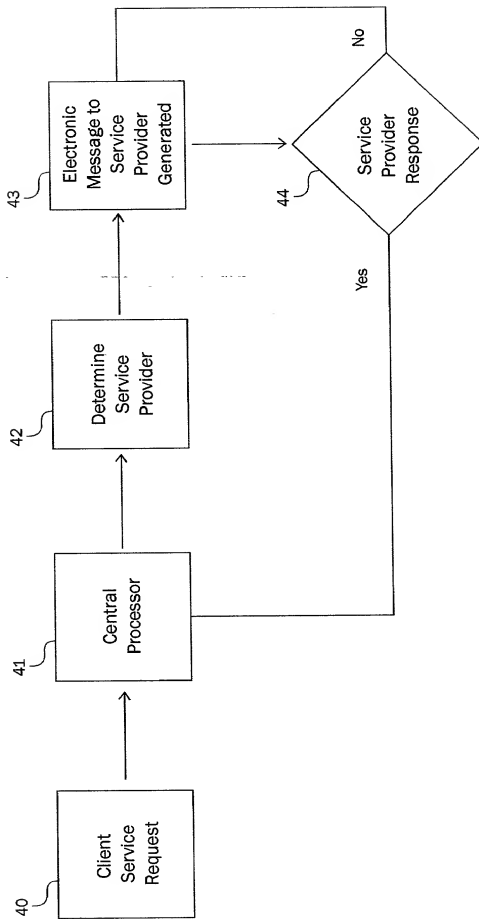


Fig 4A

Active Call		Workspace Filter Definition						
Site		Service & Maintenance	Asset Types	Service Providers	Manufacturers	Reports	Messages	
<div> <div>T-0664</div> <div>Terry Haughton</div> <div>Lack of power. Battery appears not be charging.</div> <div>Reason Type</div> <div>Out of Service</div> <div>Asset Type</div> <div>Dane Quickert 4000</div> <div>Asset Number</div> <div>1854</div> <div>Serial Number</div> <div>0059</div> <div>Action Type</div> <div>Create Work Order</div> <div>Status</div> <div>Open</div> </div> <div> <div>Save</div> <div>WO</div> <div>New</div> </div>		<div> <div>All Work Orders</div> <div>Summary</div> <div>New Work Order</div> </div> <div> <div>New Work Order</div> <div>Site Name</div> <div>T-0664</div> <div>Requester</div> <div>Terry Haughton</div> <div>Asset Type</div> <div>Dane Quickert 4000</div> <div>Verisae Tag Number</div> <div>1854</div> <div>Work Order Name</div> <div>Lack of Power, Batt</div> <div>Work Order Description</div> <div>Lack of Power, Battery appears not be recharging</div> <div>Due Date</div> <div>02/01/2001</div> <div>Service Provider</div> <div>Western Electric</div> <div>Technician</div> <div></div> <div>Save</div> <div>Cancel</div> </div> <div> <div>45</div> </div>						
		<div>Verisae Enterprise Asset Management & Maintenance System</div>						

Fig. 4B

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Active Call

WorkSpace Filter Definition

Site

Service & Maintenance

Asset Types

Service Providers

Manufacturers

Reports

Messages

Outstanding Work Orders

Approvals

All Work Orders

Service Calls

Invoices

Payables

Generate PM Work Orders

All Work Order

Status	Site Name	Work Order#	Work Order Name	Asset Type	Service Provider
Due 01/25/2001	T-0001	71	LF Time out of align	Dane Quickart 4000	Western Electric
Due 01/27/2001	T-0024	72	Wheels locked	Dane Quickart 4000	Western Electric
Due 01/28/2001	T-0100	73	the tire broke	Dane Quickart 4000	Western Electric
Invoice	T-0100	63	Remote intermittent	Dane Quickart 2000	Western Electric
Overdue	T-0100	62	Left tire flat	Dane Quickart 2000	Western Electric
App	T-0100	59	Remote not working	Dane Quickart 2000	Western Electric
Invoice	T-0100	64	Remote not working	Dane Quickart 2000	Western Electric
Due 02/01/2001	T-0864	74	Lack of power, Batt	Dane Quickart 4000	Western Electric
App	T-0864	67	Quick kart is broken	Dane Quickart 4000	Western Electric
Rejected	T-0864	68	Remote broken	Dane Quickart 4000	Western Electric
Inv. Rend	T-0864	58	Lift strut leaking in	Crown Walkie Stackr	Morrison West
Appr Rend	T-0864	61	Steering wheel loose	Dane Quickart 4000	Western Electric
Invoice	T-0864	60	Rear hitch broken	Dane Quickart 4000	Western Electric
Appr Rend	T-0864	65	Remote not working	Dane Quickart 4000	Western Electric
Appr Rend	T-0864	66	Flat tire	Dane Quickart 4000	Western Electric

Show all 71 Groups of 15

Next 2

Now

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Fig. 5

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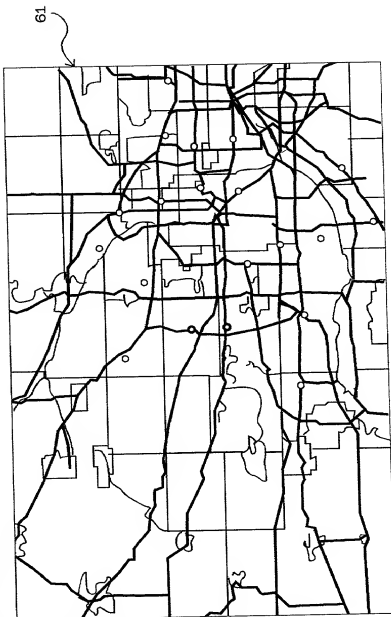
Stores in Hennepin County Minnesota

WorkSpace GIS Mapping

Please click on the map to select a store. (The YELLOW points are sites which meet your criteria)

60

Active Call	
Site	>
Minnesota	>
Asset Type	>
Cart	>
Operand	>
Equals	>
Number of Assets	>
1	>
Affiliation	>
Greatland	>
<input type="button" value="Submit"/>	



There are 10 stores located in the Hennepin County. Of which, 2 stores meet your criteria.

Qualified Sites

T0664	<input type="button" value="Select"/>
T0100	
T0664	

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Fig. 6

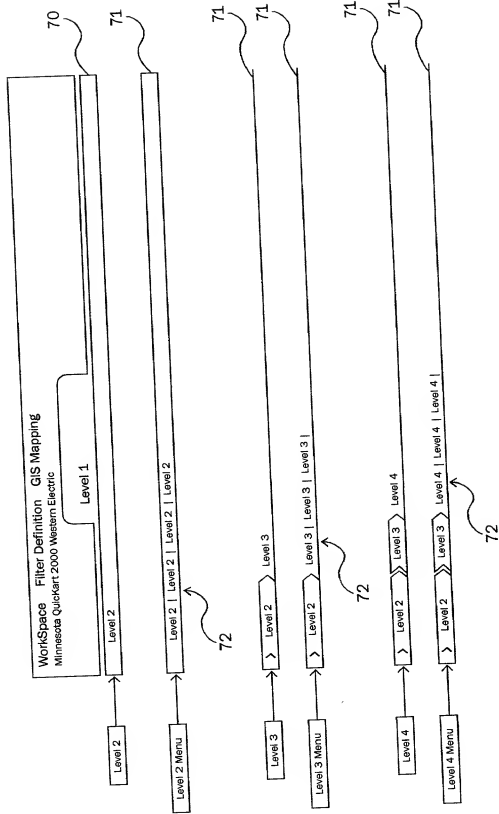


Fig. 7